

THE FINANCIAL
JUSTICE PROJECT
SAN FRANCISCO



Can't Afford to Pay Your Fine, Fee, or Ticket in San Francisco?



San Francisco Fine and Fee
Discounts for Low-Income People



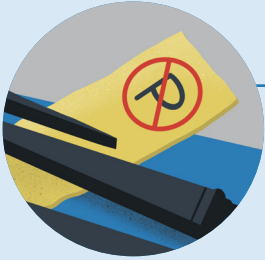
Can't afford to pay your **traffic ticket**?

You can have your fines and fees reduced by 80% or more if you receive public benefits or if your income is less than 250% of the Federal Poverty Level (about \$30,350 for a single person). You may pay the rest on a payment plan or with community service. You can find the application here: www.sfsuperiorcourt.org/divisions/traffic/cant-afford-pay. Please see page four for a list of community organizations that may help you fill out the application.

Contact SF Traffic Court for questions:

Hall of Justice, Traffic Division
850 Bryant Street
For Delinquent Tickets: Rm 101

For Non-Delinquent Tickets: Rm 145
Hours vary, call or check website
Phone: (415) 551-8550



Can't afford to pay your **parking ticket**?

If you have Medi-Cal, CalFresh, SFMTA Lifeline, or your income is below 200% of the Federal Poverty Level (about \$24,300 for a single person), you may be able to sign-up for a low-income payment plan. The payment plan has a \$5 enrollment fee and allows up to 18 months to pay with \$25-\$50 monthly payments. If the payment plan is completed, your late fees can be removed, which can double the cost of the ticket. You can also sign up for community service for free to pay off your ticket(s) and late fees. Present your government ID, benefits card or income verification, and parking ticket(s) to SFMTA Customer Service to enroll. More information can be found on SFMTA's website: www.sfmta.com/paymentplan.

Contact SFMTA Customer Service for questions:

11 South Van Ness Ave
Hours: Monday – Friday, 8a.m. - 5p.m

Phone: (415) 701-3000



Did your car get towed and you can't afford the **tow fee**?

If you use MediCal, CalFresh, SFMTA Lifeline, or your income is below 200% of the Federal Poverty Level (about \$24,300 for a single person), you may be eligible for a 50% discount on your tow fee. You may also be eligible to get storage fees, flatbed fees, and other fees waived. To apply for the discount, bring your Medi-Cal, EBT, or SFMTA Lifeline card to SFMTA Customer Service, or visit the Towed Vehicles section of SFMTA website (see link below) to learn more. www.sfmta.com/lowincometow

Contact SFMTA Customer Service for questions:

11 South Van Ness Ave
Hours: Monday – Friday, 8a.m. - 5p.m

Phone: (415) 701-3000



Was your **driver's license suspended** for not appearing in SF Traffic Court?

You may be eligible to get your driver's license back if it was suspended because you missed a traffic court date at the San Francisco Superior Court. Call the DMV Mandatory Actions Unit at (916) 657-6525 to check the status of your driver's license hold. Have your driver's license number ready. Access step-by-step instructions here: bit.ly/32Qr6PB.



Was your car booted and you can't afford the boot removal fee?

If you have MediCal, CalFresh, SFMTA Lifeline, or your income is below 200% of the Federal Poverty Level (about \$24,300 for a single person), you may be able to reduce your car boot fee. The discount reduces the fee from \$505 to \$100. Present your government ID, benefits card or income verification, and car registration to Customer Service to enroll. More information can be found on SFMTA's website: www.sfmta.com/booted.

Contact SFMTA Customer Service for questions:

11 South Van Ness Ave

Phone: (415) 701-3000

Hours: Monday – Friday, 8a.m. - 5p.m



Did you receive a “Quality of Life” citation and you are struggling with homelessness?

If you are struggling with homelessness and received a “Quality of Life” citation, you may be eligible to get your citation dismissed by receiving 20 hours of social service assistance. See the full list of eligible infractions here: sfdistrictattorney.org/infractions-eligible-dismissal (examples include soliciting pedestrians, camping in a park, and littering, among others). More information on the steps to get your citation(s) dismissed can be found here: sfdistrictattorney.org/connect-program.



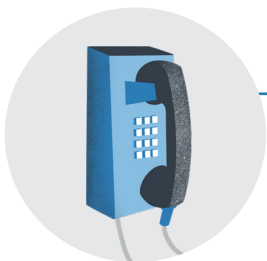
Do you have debt related to probation fees, ankle monitor fees, or other administrative fees from the criminal justice system?

If you were charged administrative fees as part of your conviction, your debt may have been cleared. Debt from San Francisco monthly probation fees, electronic monitoring fees, and other administrative fees has been automatically eliminated. Contact Alliance One at 1-877-541-8420 to get an up-to-date copy of your bill.



Do you owe child support?

Many parents with low incomes are required to pay back public assistance through their child support payments. If you owe child support debt, you may be eligible to reduce your public assistance payback debt by enrolling in the COAP – Compromise of Arrears Program. To find more information, please visit sfgov.org/dcss/delinquent-payments. To learn if you're eligible and to apply for the program, please call San Francisco's COAP coordinator at (415) 356-287.



Are you or a loved one in a SF County jail?

By June 2020, all jail phone calls will be free of charge and items in the jail commissary store will be cheaper. Starting in July 2019, local and long-distance jail phone call prices have been reduced about 50% (to 8 cents per minute) for the time period before June 2020.



Has your water been turned off or is your **water and sewage bill** too high?

As of July 1, 2018, San Francisco residents who have their water turned off will no longer be charged fees to have their water turned back on.

San Francisco residents with incomes below \$42,660 for a family of 3 may also be eligible for a 15% discount on water and a 35% discount on sewer charges. To complete the application and to learn more, visit Community Assistance Program (CAP) on sfwater.org or call (415) 551-3000.



Do you have **overdue library fines**?

If you owed an overdue fine to the San Francisco Public Library, your debt may have been eliminated. Starting April 2019, the library does not charge or collect overdue fines and it wiped all outstanding debt. If your account was locked because of a previously owed debt, you may now access the library. If you have lost or damaged a library item, you may still be responsible for replacing it. To learn more, visit your nearest San Francisco Public Library location or call (415) 557-4400.

The following community organizations may help you complete the application forms requested.

Bay Area Legal Aid

baylegal.org/get-help
1800 Market Street, 3rd Floor,
San Francisco, CA 94102
Phone: 1-800-551-5554

East Bay Community Law Center

ebclc.org/need-services
1950 University Avenue, Suite
200, Berkeley, CA 94704
Phone: (510) 548-4040
Drop-in open hours:
Wednesdays 9:00am-12:00pm.

Legal Services for Children

www.lsc-sf.org/how-we-can-help
1254 Market St, 3rd floor,
San Francisco, CA 94102
For individuals under the
age of 21
Phone: (415) 863-3762
Drop-in Clinics:
Wednesdays 4 – 6pm,
Thursdays 3 – 5pm

Lawyers' Committee for Civil Rights

www.lccr.com/get-help/overview
Phone: (415) 543-9444

About the Financial Justice Project

The Financial Justice Project assesses and reforms fines, fees and financial penalties that disproportionately impact low-income people and people of color. Housed in the Office of the Treasurer, the Financial Justice project has two main goals: First, to listen to community members to identify fine and fee pain points. Second, to identify and implement doable solutions for government and the courts. To learn more, visit: SFTreasurer.org/FinancialJustice

For more information about the Financial Justice Project, or the discounts listed above, please contact the Financial Justice Project at christa.brown@sfgov.org.



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Learn more at
www.sftreasurer.org/financialjustice